

ITIL Service Strategy 2011 Edition By David Cannon

By David Cannon

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<https://www.linkedin.com/pulse/itil-information-certification-chris-salerno-6014594847787270144>

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David Cannon | Forrester Research , Inc. | -

David Cannon is the author of Service Strategy (2011) David Cannon, ITIL v3 and itSMF USA 2008 David Cannon, President David,

<http://www.zoominfo.com/p/David-Cannon/14425938>

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http://www.itsmf.es/index.php?option=com_docman&task=doc_view&gid=912&Itemid=177

Forrester Research : Analyst : David Cannon -

He is the coauthor of the ITIL 2007 service operation book and author of the ITIL 2011 service strategy David has degrees Clients who work with David Cannon

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Acknowledgements 2011 edition David Cannon (HP For a full list of all those who
contributed to the 2007 and 2011 editions of Service Strategy, Service

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Jan 28, 2012 David Cannon. Presidente de itSMF Internacional y Director del rea de Strategic Service Management en HP. co-autor del libro de ITILv3 de Operaci n del

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David Cannon (Author of ITIL Service Strategy -

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http://wiki.en.it-processmaps.com/index.php/ITIL_2011

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