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Service Level Agreements: A Legal and Practical Guide by Jimmy Desai . (Sept. 2010) ISBN-10: 184928069X . Service Level Agreement Best Practices Session Title

http://csc-studentweb.lr.edu/swp/Berg/articles/PM_2011/PM_Outourcing_Writing_SLA_Berg_v7.pptx

Service Level Agreement. ColoServe Service Level Agreement ServePath Service Level Agreement UpStream Networks Service Level Agreement

<https://www.datapipe.com/gogrid/legal/sla/>

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Desai, Jimmy. Contracting out Practical IT Service Management Thejendra, B. S. Information resources management., Information technology Service Level Agreements

<http://www.ebscohost.com/uploads/ebooks/xls/ITCoreeBooks.xls>

Publication abstract: The National Partnership Agreement on Remote Service Delivery (NPA RSD) was a commitment by the Australian, New South Wales, Queensland, South

<https://www.dpmc.gov.au/indigenous-affairs/publication/national-partnership-agreement-remote-service-delivery-evaluation-2013-appendices>

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<http://www.agreements.org/service-level.html/>

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<http://www.academia.edu/7126232/Zynovuni>

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<http://azure.microsoft.com/en-us/support/legal/sla/>

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<https://www.singlehop.com/legal/>

Spanish Republican Aces - Rafael Lopez. Instant Download. Author: Lopez, Rafael A legal and practical guide - Jimmy Desai;

<https://www.tradebit.com/filedetail.php/232657685-spanish-republican-aces-rafael-lopez>

Service Agreement & Terms, Offer Details, Privacy Statement, Service Level Agreements, Website Terms of Use and more. Microsoft Azure Legal Information.

<http://azure.microsoft.com/en-us/support/legal/>

Jan 31, 2012 Alccs brochure. 6,238. Share; Greg Gagne(2010), Operating System Principles Johnwiley and Contracts Negotiation 5.3 Service Level Agreements

http://www.slideshare.net/sachin_desai09/alccs-brochure

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